



... +

Telepresence Skills: Best Practices for Communicating on Camera

...

A HEALTH CARE PRACTITIONER'S BEDSIDE MANNER IS CRUCIAL IN BUILDING A POSITIVE PATIENT-PROVIDER RELATIONSHIP.

There is a difference between communicating with a patient in-person and communicating virtually. Telepresence is the ability for the healthcare practitioner to create an environment to build positive patient-provider rapport and create a meaningful encounter through valuable patient-provider virtual interactions.

This online, self-directed course will outline important factors that lead to a positive patient-provider relationship:

- Scheduling and time management
- Patient and practitioner environment
- Verbal and non-verbal communication

WHO SHOULD TAKE THE COURSE Health care students and professionals interested in or currently practicing telehealth including physicians, advanced practice providers, pharmacists, nurses, social workers, health care administration and information technology as well as health care organizations and educational institutions.

Gold-Standard
Telehealth
Practices

Made available through collaboration with the South Dakota Area Health Education Center (AHEC).



ONLINE COURSE AVAILABLE NOW.

LEARN MORE OR REGISTER:

<https://telemedicine.cloud-cme.com/telepresenceskills>

Use promo code **AHEC** at registration to take the course for free!